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# **Department of Personnel & Training**

## **Online Vigilance System**

### **User Registration Guide**

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Please visit the URL <https://doptapp.nic.in/solve/>. The following screen appears.

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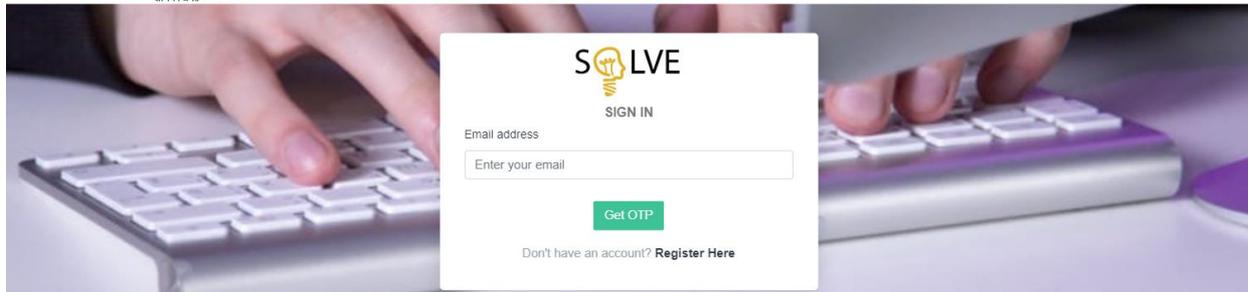
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MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS

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DEPARTMENT OF  
**PERSONNEL & TRAINING**

सत्यमेव जयते

सर्वसुखे भवति

एक कदम जागरूकता की ओर



**SOLVE**  
SIGN IN

Email address  
Enter your email

Get OTP

Don't have an account? [Register Here](#)

 **System for Online Vigilance Enquiries**

Department of Personnel and Training, Ministry of Personnel, Public Grievances and Pensions  
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Click '[Register here](#)'. Registration form appears as shown below.

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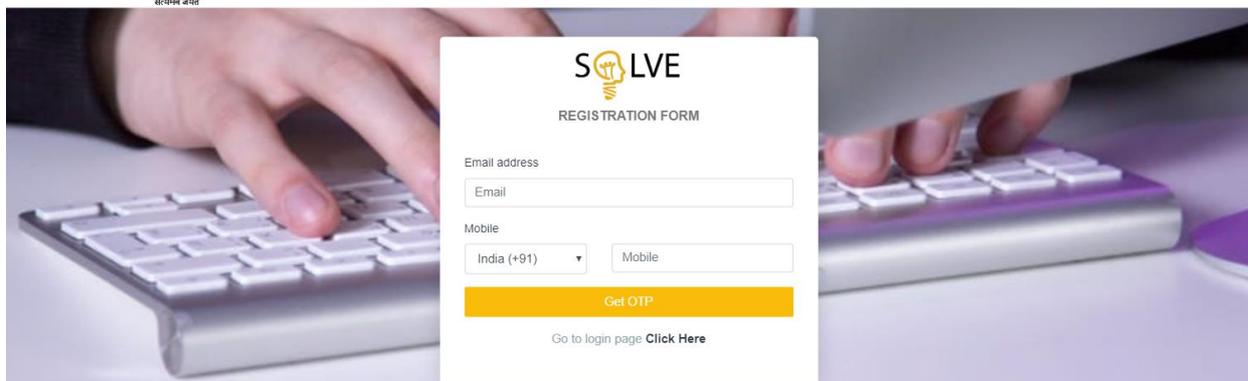
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**SOLVE**  
REGISTRATION FORM

Email address  
Email

Mobile  
India (+91) Mobile

Get OTP

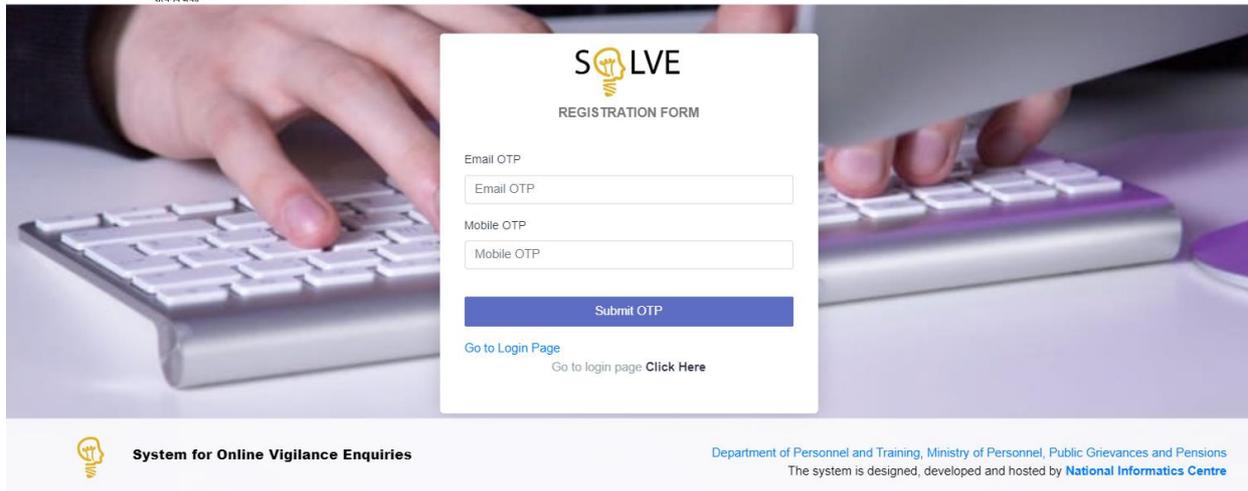
Go to login page [Click Here](#)

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Enter your email address (official email id) and mobile number in the designated boxes and click on 'Get OTP'.

You will receive **two different OTPs**, one as email message and one as sms in the email address and mobile number entered. Enter them in the respective boxes and click on 'Submit OTP'.

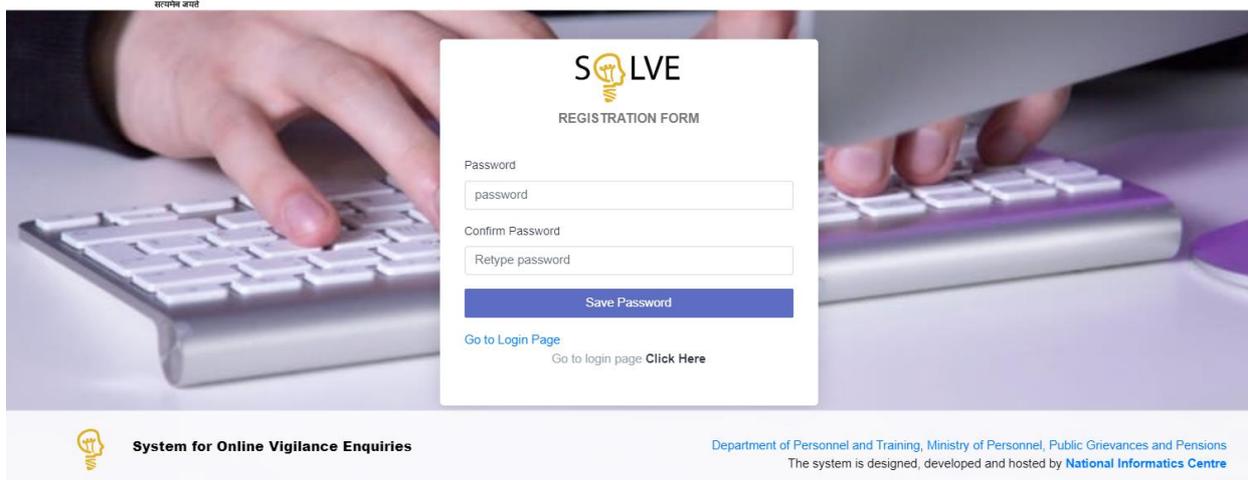


The screenshot shows a registration form titled "SOLVE REGISTRATION FORM". It features two input fields: "Email OTP" and "Mobile OTP". Below these fields is a blue "Submit OTP" button. At the bottom of the form, there is a link "Go to Login Page" with the text "Go to login page Click Here" below it. The background of the form is a blurred image of hands typing on a keyboard.

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If both the OTPs are entered and there is no mismatch, then you can set your password. Confirm the password by re-entering the same in the second box. Then click on 'Save Password'.



The screenshot shows the same registration form, but now with password fields. It features two input fields: "Password" (containing the text "password") and "Confirm Password" (containing the text "Retype password"). Below these fields is a blue "Save Password" button. At the bottom of the form, there is a link "Go to Login Page" with the text "Go to login page Click Here" below it. The background of the form is a blurred image of hands typing on a keyboard.

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If the previous step is successful, then the following screen to update your profile appears. Please enter your full name, designation and select the Ministry/Department/Organization. Then click on 'Generate PDF'.

**SOLVE**  
REGISTRATION FORM

Officer Name

Designation

Select Min/Dept/Org

**Generate PDF**

No file chosen

**Register**

[Go to Login Page](#)  
Go to login page [Click Here](#)



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The details entered by you will be shown the PDF generated. Kindly take a print-out of the same. Sign it and get it counter-signed by the higher authority, put his stamp. Scan the same and make a PDF file. Upload the same by clicking on 'Choose File' and locating the file. Then click on 'Register'.

**Print**

Activation Application for Online Vigilance Status

Registration is successful. Please take a printout of this form and upload the scanned copy. The account will be activated by DOPT/CVO of the ministry views the same.

Congratulation! Request Register Successfully.

**Registration Confirmation Form**

Email-ID :  
Name : Gulshan  
Designation : sr. developer  
Min/Dept/Org : M/o Demo Ministry  
Role : CVO-MinDept

(Signature of Officer)

(Name and Signature of Competent Auth with Seal)

Note:  
1. Kindly take print out of this page.  
2. Please Sign it and get it countersigned by the competent authority with seal.  
3. Scan and upload the same by clicking on upload button.  
4. After verification of the given details, Your account will be activated.

**Close**

If you are the CVO of the Ministry/Department, then DoPT will view the document uploaded by you and upon satisfaction, activate your login. Similarly, if you are the CVO of a CPSE, then the CVO of the Ministry/Department concerned will view the uploaded document and activate your login. Until then, when you try to login, you will be shown an appropriate message as to who has to activate your login.

## How to reset the password, if forgotten.

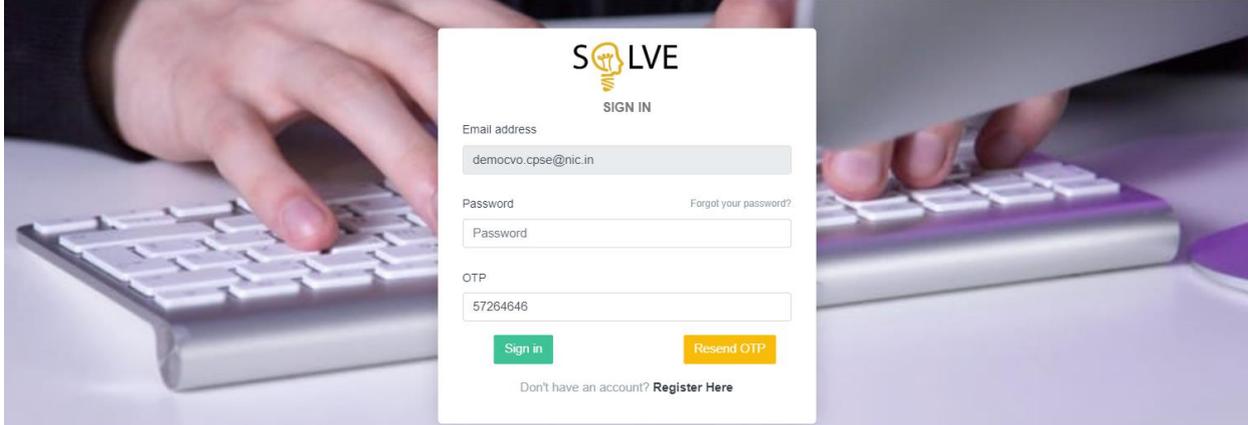
Please click on 'Forgot password' link available in the login screen as shown below.

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**SOLVE**  
SIGN IN

Email address  
democvo.cpse@nic.in

Password [Forgot your password?](#)  
Password

OTP  
57264646

[Sign in](#) [Resend OTP](#)

[Don't have an account? Register Here](#)

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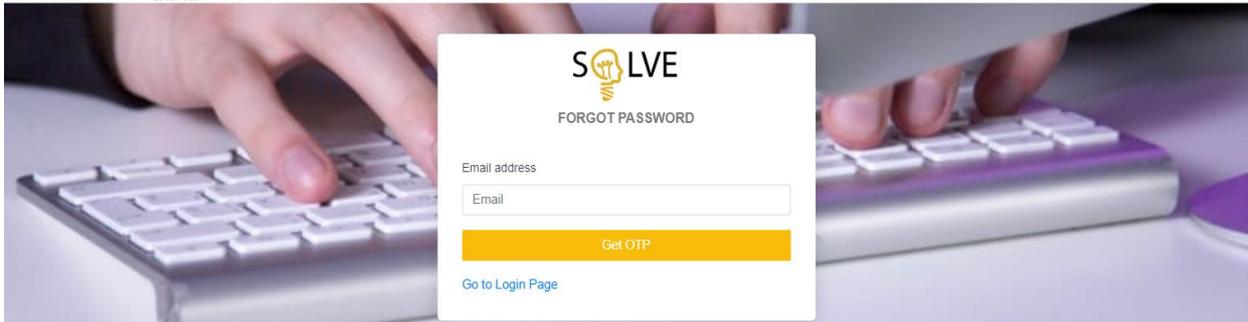
The following screen appears. Please enter the email address and mobile number previously registered and click 'Get OTP'.

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**SOLVE**  
FORGOT PASSWORD

Email address  
Email

[Get OTP](#)

[Go to Login Page](#)

 **System for Online Vigilance Enquiries**

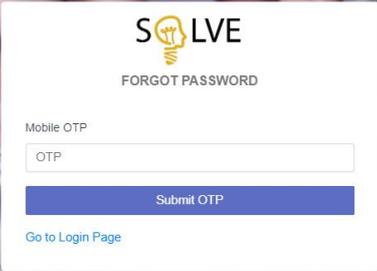
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You will receive the OTP as sms in your mobile and as message in your email. Enter anyone of them in the box provided and click 'Submit OTP'.

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**SOLVE**  
FORGOT PASSWORD

Mobile OTP

[Submit OTP](#)

[Go to Login Page](#)

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If OTP entered is correct, you will be allowed to reset the password as shown below. Enter the same password twice and click on 'Save Password'.

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**SOLVE**  
FORGOT PASSWORD

Password

Confirm Password

[Save Password](#)

[Go to Login Page](#)

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